

Visit today  
[www.ByYourSide.org](http://www.ByYourSide.org)  
or call our toll-free  
**HELPLINE:**  
**800-992-3442**



The mission of this Association is to improve the quality of life for persons with brain injury and their families by creating a better future through brain injury awareness, prevention, research, education, support services, and advocacy.

Traumatic Brain Injury  
Resource & Support Center  
is a service of  
Brain Injury Association of Florida, Inc.  
with support from the  
Florida Department of Health



**Traumatic Brain Injury  
Resource and Support Center**



The Traumatic Brain Injury Resource and Support Center (TBIRSC) serves as a critical lifeline for the 136,000 Floridians who survive traumatic brain injury each year and for all Floridians who have experienced brain injuries and live with lifelong disabilities.

The TBIRSC provides thousands of Floridians with one-stop access to a vast network of information and services - as well as education and advocacy - through the Brain Injury Association of Florida's web-based portal ([www.byyourside.org](http://www.byyourside.org)) and toll-free helpline (1-800-992-3442).

ByYourSide.org is a web portal that gives families and survivors of brain injury access to information that can be used to help survivors and/or caregivers access important information however and whenever they need it. It's our way of helping people safely connect to a one stop, reputable, web-based portal that will, in turn, help them connect to other resources throughout Florida and nationally.

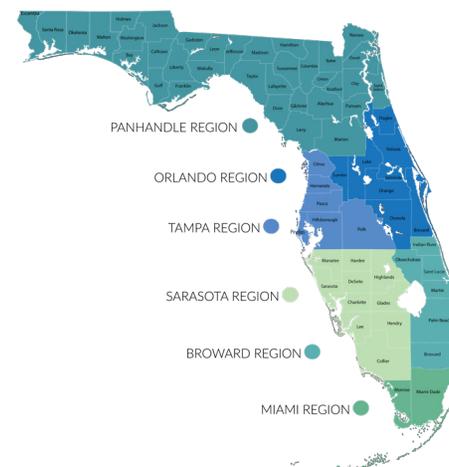
As part of ByYourSide.org, families and survivors of TBI are only one toll-free call away from further assistance by Certified Brain Injury Specialists (CBIS) called Resource Facilitation Coordinators (RFC's). Additionally, the RFC's are Community Resource Specialists (CRS) -connecting survivors with resources in their community that can help.

The RFC's across the State provide this education, guidance and support to survivors and families free of charge. Everyone enrolled in the BIAF's Resource Facilitation Program is assigned a brain injury specialist who will help identify what you need, find the help you need and stay connected to you throughout your journey. Any one of these certified and trained professionals can connect the survivor to State and local agencies, professionals, and others based on need.

Services offered by RFC's include:

- Information & Referral
- Brain Injury Education & Prevention
- Provide guidance to apply and/or receive financial and healthcare benefits
- Problem solving for issues and circumstances following brain injury
- Emotional support for the survivor and their families
- Provide technical assistance and resources to local and regional support groups

Resource Facilitation Coordinators cover six regions across the state of Florida. All of our RFC's are highly educated and experienced in the fields of both brain injury and social work - each of them has tested and qualified as a Certified Brain injury Specialist (CBIS) with the Brain Injury Association of America and as a Certified Community Resource Specialist with the Alliance of Information and Referral Systems (AIRS).



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Common questions include:

- “Where can I find a doctor who understands brain injury?”
- “How do I manage the physical and emotional changes following brain injury?”
- “How can I improve my (or my loved one's) memory following brain injury?”
- “Will insurance cover the cost of therapy and additional services?”
- “How can I get back to work?”
- “How can my child get the special help he/she needs in school?”
- “What types of financial help are available and how do I apply?”

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